



Delivery terms and Conditions of December 1st, 2023.

Robur Safe AB delivers according to the Conditions below:

NL 17 E are valid for goods where Robur is not responsible for the installation of the goods in the premises.

NLT 09 E is valid for goods where Robur is responsible for the installation of the goods in the premises.

Regarding electronic locks warranties see below

Extract of terms and conditions

Terms of delivery:

Ex Works as per Incoterms 2000, excluding freight but including standard packing and pallet for truck transport. Deliveries from Robur Safe AB per truck. Freight to be charged as per valid freight tariff.

Terms of payment:

Invoices are due for payment within 30 days net after the date of invoice. For projects there are special terms of payment.

There is an interest charge of 1,8 % per month for overdue payments and an additional reminder fee.

The goods shall remain the property of Robur until paid for in full.

Warranty:

The warranty period is one year after delivery of goods.

Complaints about defects and damages concerning a delivery must be made immediately to the transport company by the consignee.

Lock warranty:

The warranty condition for electronic locks covers only components of the locks. Robur Safe AB will not take the costs for the work required or costs connected with the change of the components, like travelling costs. This is in accordance with the lock suppliers' warranty conditions.

Anchoring of products:

It is the customer's responsibility that the designated place for placement of the product (usually safes/cabinets) is free from obstacles to drilling, bolting or other attachment of the product. Obstacles can be equipment's in the floor or the wall such as heating, water, electricity and drainage supply pipes etc. The obstacle can also consist of access to other functions which can then be limited by the location of the product. This applies regardless of whether the product is to be attached to the floor or the wall.

It is not the carrier's responsibility, neither Robur's staff or other performing personnel's to find out the property's conditions for placement or attachment of the product. If damage occurs during such work in the property due to incorrect placement of the product, it is the customer's full responsibility.

For more information please contact us:

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